E G CARTER & CO LTD

Data Protection

We comply with the General Data Protection Regulation (GDPR) by implementing a strict data protection policy.

Personal data is processed lawfully, transparently, and for specific, explicit purposes. Data subjects are informed about their rights and the purpose of data processing.

We have a Data Protection Officer (DPO) responsible for ensuring GDPR compliance, addressing data subjects' queries and overseeing data protection impact assessments.

Regular internal audits and external assessments are conducted to ensure the effectiveness of our safeguarding, DBS, and GDPR policies and procedures together with project specific audits and assessments to ensure compliance with the safeguarding policy. Project specific assessments include reviewing the effectiveness of existing measures and adjustments made where necessary.

Regular training sessions are held to educate team members and stakeholders upon safeguarding policies and procedures, ensuring that all team members are aware of their roles and responsibilities regarding safeguarding.

In addition to the organisational measures, technical measures such as strong encryption for data, robust authentication and authorisation mechanisms to restrict access to data, firewalls and intrusion detection systems, regularly backing up of data and where appropriate, use of pseudonymisation to reduce risk associated with data breach.

We utilise the Huntress managed security platform to identify and eliminate threats. Huntress delivers a powerful suite of managed protection, detection, and response capabilities to protect our business from cybercriminals. A key aspect of the Huntress offering is the regular 1:1 training delivered to team members to ensure we remain vigilant at all times.

We provide clear, concise, and accessible privacy notices outlining how personal data is used together with clear communication channels to ensure clear, confidential reporting should the need arise.

Informed consent is achieved using clear, plain language when seeking consent together with the opportunity to consent to different types of data processing separately. Opt-in mechanisms are used as opposed to opt-out and detailed records of when, how and for what purpose consent was obtained.